

Date Received :

21 December
2016

Information Required By :

11 January
2017

Type of Request :

Freedom Of Information

Requestor Category :

Charitable Organisation

Officer Notes :**Full Description :**

Under the Freedom of Information Act I'd like to request some information on how to contact certain officers or departments within your council.

For the following:

Environmental health Department

(Or whoever would be appropriate for people in private rented accommodation to contact about repairs, unsafe conditions, damp and mould etc that they have reported to their landlord but who has not carried out any remedial action)

I would like:

The phone number/s

Email address/es

Address of the page on your website that relates to the role of this officer or department in question

Text message service (if you have one)

Any means by which they can be contacted via social media (if applicable)

And

Tenancy relations officer / department

(Or whoever would be appropriate for people in private rented accommodation to contact about being threatened with illegal or retaliatory eviction, or harassment from a landlord.

I would like:

The phone number/s

Email address/s

Address of the page on your website that relates to the role of this officer or department in question

Text message service (if you have one)

Any means by which they can be contacted via social media (if applicable)

If you do not provide such a service do you provide any other information to someone who might contact you with such problems.

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If you have any queries about this request please contact 5216 or 5217 alternatively email freedom@nsdc.info

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