

40(2)

Telephone: 01636 655216/7

Email: freedom@nsdc.info

Your ref:

Our ref: **RFI-2016-1517**

12 January 2017

Dear 40(2)

Request for information: RFI-2016-1517

Your request for information about Private Hire Applications has now been considered. The information held by the Council relevant to your request is set out below:

Could you please provide the following information in relation to the Private Hire/ Hackney Carriage Drivers Application Test results for the "Knowledge Test"

1. When did the new "Computerised Test" become effective (Date)

July 2016

2. From this date 2 years prior to that how many applicants took that test in the handwritten format From this date how many applicants "Passed" that test From this date how many applicants "Failed" that test

Passed – 34 failed – 22

3. From the date that the test became "Computerised" how many applicants took that test From this date how many applicants "Passed" that test From this date how many applicants "Failed" that test

Passed – 8 failed – 22

4. Please supply and "Minutes" of the meeting that brought this change from the Handwritten Test to the new format of the Computerized Test or if not an explanation as to why the need for change

The new test was introduced to both update the test to include additional elements such as customer car and numeracy and to include new areas of development such as Fernwood. It was moved from paper to digital to allow drivers to sit the test without an officer being present. Throughout the test, thus freeing up officer time.

This request has been handled under the Freedom of Information Act 2000.

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by the Director of Safety or the Deputy Chief Executive who have not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website www.ico.org.uk/

More details of this complaints process are available to view on our website at the following link: www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/

Yours sincerely

David Clarke

40(2)

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Information Governance Officer