

S40 (2)

Reply by email: S40 (2)

Telephone: 01636 655216/7

Email: freedom@nsdc.info

Your ref:

Our ref: **RFI-2016-1514**

06 January 2017

Dear S40 (2)

Request for information: RFI-2016-1514

Your request for information about specific ICT contracts has now been considered. The information held by the Council relevant to your request is set out below:

1. **Hardware Maintenance**
2. Server Hardware
3. System Maintenance Services
4. HP & CISCO
5. Windows Server 2008 and 2012 & VMware 5.1 and 5.5
6. £2698.80
7. 1 Year
8. 11/12/2017
9. 1 month prior to contract expiry
10. Various bulk are November 2007 and March 2012
11. 14
12. 4 VMware hosts
13. Silver level cover mixture 7 – 6 mixture of 4 and 8 hr Fix

14. Gary Martin. ICT 3rd line Project Officer, 01636 655668, gary.martin@newark-sherwooddc.gov.uk

1. Virtualisation Support

2. Virtualisation

3. VMware purchased via CDW

4. N/A

5. vSphere 5.1 and 5.5

6. £4856.44

7. 12 months

8. 20/4/17 and 8/12/17

9. 60 days before expiry

10. N/A

11. N/A

12. Support on 10 x CPU and vCenter Foundation

13. Production Support on 6 x CPU vSphere Enterprise and vCenter Foundation, Basic Support on 4 x CPU vSphere Enterprise

14. Gary Martin, ICT 3rd Line Project Officer, 01636 655668, gary.martin@newark-sherwooddc.gov.uk

1. CS-A2-4R – 4Hr parts Replace Support Edge

2. Storage Area Network Maintenance

3. NetApp via ANS

4. NetApp

5. ONTAP 8

6. £13751.91 (for 6 months as being replaced end of life)

7. 6 months
8. 31/7/17
9. Not being renewed
10. 30th November 2011
11. 3 x NetApp FAS 2040
12. N/A
13. Support Edge Standard Part Replace 4hr
14. Alex Tuplin, Assistant ICT Manager, 01636 655405, alex.tuplin@newark-sherwooddc.gov.uk

This request has been handled under the Freedom of Information Act 2000.

Where provided, the direct contact details of individual Council officers must not be used for the purposes of direct marketing.

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

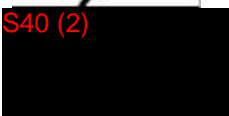
If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by the Director of Safety or the Deputy Chief Executive who have not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website www.ico.org.uk/

More details of this complaints process are available to view on our website at the following link: www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/

Yours sincerely

David Clarke

S40 (2)


Information Governance Officer