

S40 (2)

Reply by email: S40 (2)

Telephone: 01636 655216/7

Email: freedom@nsdc.info

Your ref:

Our ref: **RFI-2016-1432**

06 December 2016

Dear S40 (2)

Request for information: RFI-2016-1432

Your request for information about bin collections has now been considered. The information held by the Council relevant to your request is set out below:

1. How often is household waste (i.e. non-recyclable rubbish) collected in your authority?

a) weekly

b) fortnightly

c) other (please specify)

2. Are there any areas of your authority where this frequency differs? If so, please specify.

Yes there are a few properties in the district that are on weekly residual waste collection. This will be the case for a couple of reasons a) The occupant cannot cope with recycling (mainly due to mental health issues) b) The property is so inaccessible that a refuse vehicle cannot reach it. In these cases the waste is collected by a small vehicle that is used for street litter collection and therefore cannot be mixed with recycling.

This request has been handled under the Freedom of Information Act 2000.

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by the Director of Safety or the Deputy Chief Executive who have not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website www.ico.org.uk/

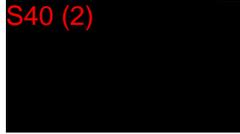
More details of this complaints process are available to view on our website at the following link:

www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/

Yours sincerely

David Clarke

S40 (2)



Information Governance Officer